



Powered by **NICE** Investigate

## **YOUR INTRO TO THE CLOUD: SHARING EVIDENCE WITH A SECURE PORTAL**

When you're in the market for a new Cloud Solution, it's important to understand your options. Protect your interview evidence and get a smart, streamlined process. With the right Cloud setup, it's easy to collaborate with multiple parties—on every case.



### **MISSION-CRITICAL EVIDENCE IN THE DIGITAL AGE**

Faster communication and data sharing are staples of the modern world. So when it comes to upholding justice, we can't stay stagnant and rely on outdated processes for sharing evidence. This is where the Cloud comes into play.

**Working through the Cloud lets you upload and share  
digital evidence quickly and seamlessly.**

Across all industries, making the switch to user-friendly technology helps boost efficiency. It can also lower stress. With the Cloud, you don't really need to worry about losing a critical interview or waiting for days to collaborate on a case. Everything can happen securely and fluidly through an easy-to-use online portal.



### **OLD PROBLEMS AND REAL-WORLD SOLUTIONS**

The traditional ways of sharing interview evidence have been time-consuming. Working with couriers to deliver flash drives between agencies used to be the only option. But by keeping everything in one place online, you don't need to wait for physical drop-offs to review evidence. There's no reason to stick with a broken system.

**Today, you can upload all of your digital evidence  
to a simple online platform.**

The old methods also came with the risk of losing a crucial piece of evidence altogether. Utilizing the Cloud, though, gives public safety and law enforcement professionals a clear-cut program for securing and sharing their digital evidence.

**The Cloud makes it easy for police departments and child  
advocacy groups to collaborate.**



It takes multiple parties to work a case, and everyone needs to be able to review evidence as soon as possible. The Cloud gives you the power to use an online login to access any piece of digital evidence you need for any case. But in order for agencies to have a truly modern setup, they need to implement the right type of Cloud Solution. They aren't all made the same.

## EXPECTATIONS FOR YOUR NEW CLOUD PORTAL

More and more agencies today are exploring the possibilities of having a straight-forward Cloud Solution. Of course, you want to feel confident about moving to a new system. It's easy for anyone to get comfortable in with a day-to-day routine they've running for years. Yet sometimes those standard operating procedures are really doing more harm than good. That's why you want to introduce your team to a Cloud portal that's specifically designed to improve their process.

### **A good Cloud Solution helps agencies work more effectively as they protect their community.**

Some people think of the Cloud just as a "storage solution," but a good Cloud Solution is actually so much more. Because different departments and agencies are able to review evidence simultaneously—and each from their own workspace—the Cloud allows for easy communication and collaboration that hasn't been available before. The best Cloud Solutions are multi-faceted:

- Secure, redundant storage
- Convenient online file sharing
- Portal for building the entire case
- Tracks your chain of evidence
- HIPAA-compliant

Agencies use the Cloud to access their digital evidence anytime, anywhere. There's no longer a need to make physical copies of those files because everything you need is available online and automatically saved. That helps reduce the risk of losing physical evidence or evidence that's only stored on your local servers. Moreover, with both efficient digital sharing and modern evidence management functions, a well-rounded Cloud Solution makes it easy to stay compliant for both the court and HIPAA regulations.

## HOW IT WORKS—THE QUICK RUNDOWN

Using a Cloud Solution that's more of a portal (not simply a place to hold your files) sets you up with a sort of one-stop-shop for all of your digital evidence management. This also has cost-saving benefits. Your operations will be more streamlined, and that frees up time to respond to other concerns with your caseload.

What's more, the right type of Cloud Solution lets parties enter a quick search right inside the online portal. You can analyze all types of evidence for your case, and it all works from your internet connection and secure login.

**Parties can easily save and access court-admissible evidence  
from the convenience of the own office, at any time.**

The flexibility of a portal gives investigators, attorneys, public safety professionals, and healthcare professionals the opportunity to reference interview evidence more quickly—right from the police department or child advocacy group. Then the court can also access evidence in a more timely manner too. The result is a better organization and quicker timing, from the investigation, all the way through to the ruling.

### FINDING YOUR AGENCY'S CLOUD PARTNERS

Being aware of the different Cloud Solution features should always be top of mind during the exploratory phase. Additionally, you also want to find a reliable team for any troubleshooting that might come up down the line. Making sure you get all of these functions and services can help make your investment a success:

- User-friendly technology, low learning curve
- Secure storage and chain of evidence
- Non-proprietary media for easy setup
- Evidence management with online portal
- Responsive support team

If you have other questions or concerns on your mind, please know that our team is here to help. Since 2004, iRecord has been setting the standard for interview recording solutions and secure storage platforms all throughout the United States and into Canada. Along the way, we've also made sure to receive ongoing input from agencies. This feedback has helped ensure we only build the real-life tools that will fully complement and enhance the way you work.

**The iRecord Cloud Solution powered by NICE Investigate  
is catered to your own instances.**

We can integrate your new Cloud Solution with your existing iRecord systems. Or we can start from scratch. Everything is designed to fit your needs and usage—because that's how working with the Cloud is supposed to be.



**READY TO LEARN MORE?**

Contact BEI today at [sales@beiinc.com](mailto:sales@beiinc.com)