



EVENTIDE PARTNERSHIP

"business electronics"
BEI Holdings, Inc.

Eventide[®]

Partnership Overview

In 1993, BEI began our journey of providing call recording "Call Logging", offering a variety recording solutions to the Public Safety market. Over time BEI has continued to adapt to the changes in technology and adjusted our product portfolio as the needs of the industry changed.

With BEI's reputation in New England as a strong telecommunication peripherals provider, BEI quickly became a respected recording application solution provider.

BEI started our business relationship with Eventide in 2018. Their unique business strategy of creating Public Safety Radio integration, where other offering fell short, is what attracted BEI to Eventide.

BEI has obtained Factory Authorized Sales & Service training of their product offerings and also technical certification are maintained, as product update are introduced.

Combining the best of technologies, Eventide continues to enhance hardware platforms, virtual machine capabilities and combines these proven platforms with industry leading, next generation applications to enhance all industry needs.

Through all this BEI continued its success with the sales and service of its recording platforms and related applications. BEI today has grown to become the largest independently owned and operated Voice Recording Solutions provider from Maine to Maryland, including all of New England. BEI provides our customers with factory authorized sales and service, from our certified staff working at and dispatched our Connecticut Headquarters or Massachusetts & New Jersey Branch Locations.

Eventide Company Overview

Eventide was formed in 1970 and is a privately held company based in Little Ferry, New Jersey. As a leading edge innovator of mission critical recording solutions, Eventide provides integrations for a majority of the Telephone and Radio communications systems in the market place.

Eventide has proven to be an aggressive competitor in the Public Safety space, with its continuing efforts to maintain integrations to all Radio & Telephone communication solutions that are available today and continually strives to enhance and improve these integrations to provide more powerful tools, to find interaction fast and effectively and to facilitate the process.

Eventide's MediaWorks Incident Replay Software solutions, is used throughout the contact center and in Public Safety and Security departments & organizations.

The Public Safety and Security Sector

Eventide's NexLog DX-Series recording solutions provide archival and instant recall recording of 9-1-1 calls from a very wide range of 9-1-1 PSAP systems. The NexLog DX-Series recording solution captures, records, and archives the 9-1-1 call media and the call-associated ANI/ALI metadata. The resulting recordings are immediately available for instant recall, forensic replay, incident reconstruction, burn to CD/DVD, and export.

The Contact Center Sector

Eventide's NexLog DX-Series communications logging recorders are used worldwide to record important telephone calls. NexLog DX-Series recorders employ both passive connectivity and active/bridged methods for the highest reliability and a simple installation process.

After over 47 Years...Voice, Data & Experience!

Corporate Headquarters
6 Capital Drive
Wallingford, CT 06492

Massachusetts Branch
Worcester, MA 06104

New Jersey Branch
Parsippany, NJ 07054

Tel: 1-800-444-7372 or 203-741-9300 • Web: <http://www.beiinc.com>
Customer Service: 1-844-647-7893 or 203-741-9302 • Email: helpdesk@beiinc.com